

RETURNADDRESS

smilestore
Girardetstrasse 64
D-45131 Essen
Germany

Sender information - please be sure to fill out:

Name: _____
First name: _____
Customer number: _____
Invoice number: _____
Mobile number: _____
E-Mail: _____

Dear Customer,

We regret that our product has given rise for complaint and strive to eliminate discomfort as quickly as possible. Please use the return form so we can process your return shipment quickly.

Note: To speed up the return process, we ask you to put the filled out leaflet with the returned goods in the package.

RETURN

Description	Amount	Reason of return*	Comment or detailed error description

An exchange may only be made if the item is in stock. The warranty terms can be seen in our Terms of Use.

* Reason of return:

11 toothbrush is not charging	15 material damage
12 toothbrush does not work	16 function error
13 charger is defective	17 others
14 article incomplete	

ALTERNATIVE DELIVERY ADDRESS FOR RETURN SHIPMENT

To perform shipment to the same address, leave the field empty. Otherwise, please give the desired shipping address:

Name: _____ First name: _____
Street: _____ ZIP Code & City: _____